

Instructions for LanguageLine Personal Interpreter

1. Dial 1-888-808-9008
2. Enter 8 digit PIN number: 49754380 at the prompt, then clearly state the name of the language you need interpretation for (example: Spanish). – You may also be asked the last 4 digits of our credit card number on file: 1033.
3. You'll be asked if you need LanguageLine to dial a third party number for you (either international or domestic at no additional charge). Say yes to be connected to our agent who will dial the number for you. Say no and you'll go straight to a professional interpreter.

If you have any questions call Customer Services at 1-800-752-6096.

You can now download the application, follow these easy steps to connect:

1. Download the application from the app store for iOS or Android, or visit <https://insight.languageline.com/> on your browser.
2. Professional interpreters are available in 36 languages including American Sign Language
3. Enter this authentication code: QD6-M3T-BQHQ
4. Choose the language, then select the video or audio option.

HELPFUL TIPS

1. Professional interpreters are available in 36 languages including American Sign Language for video and 240 languages in audio.
2. You can download [Tips for Working with an Interpreter](#) as well as the [Language Identification Poster](#) which lists the top 20 languages.
3. Visit the Self Service Portal where you can view usage reports, update your payment details. And more.